

LEGAL HELP FOR LOW INCOME CONSUMERS IN UTILITY COMPLAINT PROCESS

Are you facing a termination of your utility service?

Do you have a dispute with your Electric, Gas or Water service provider?

Do you lack the ability to pay what your utility company is demanding but they won't agree to lower your payments?

IF:

- Your Utility is regulated by the Public Utility Commission (PUC); and
- Your household income is at or below 150% of federal poverty guidelines: and
- You have tried without success to resolve your dispute with the utility company and/or an informal complaint to the PUC



THEN:

YOU MAY BE ELIGIBLE FOR FREE LEGAL REPRESENTATION TO HELP YOU FILE A FORMAL COMPLAINT WITH THE PUC AND TO REPRESENT YOU IN YOUR CASE BEFORE THE PUC.

The Program, a partnership between MidPenn Legal Services, Widener University School of Law and the PA. Public Utility Commission, currently operates in the following Counties:

CUMBERLAND, DAUPHIN, LANCASTER, LEBANON, YORK

LOW INCOME RESIDENTS OF THESE COUNTIES WITH THE TYPES OF PROBLEMS MENTIONED ABOVE WITH THEIR UTILITY COMPANY SHOULD CONTACT MIDPENN LEGAL SERVICES AT:



(717) 232-0851 or Toll Free (800) 932-0356

